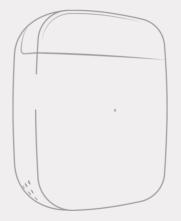


# **Smart Wi-Fi Controller** for Air Conditioners & Heat Pumps



# **Cielo Breez Lite**

User Manual

# **Getting Started**

For best results, connect Cielo Breez Lite smart Wi-Fi controller with the **provided USB cable and adapter**. Mount your Breez Lite on a wall in your AC's line of sight and plug it into a power source.

# For optimal placement and control:

- Make sure Breez Lite is in the line of sight of your air conditioner or heat pump.
- To avoid deviated sensor readings, do not place Breez Lite where it may be exposed to excessive sunlight or other heat sources.

Special Note: It is strongly advised that whenever there is a need to use the remote control for AC/heat pump, point it towards Breez Lite while performing any action. This way, your AC/heat pump and Cielo Home app will always be in sync.

# **Getting Help**

No long queues, no bots, no delays. We answer 98% calls in less than 2 minutes and guarantee that you will talk to a REAL person.



Visit our website: www.cielowigle.com and select support to access user guides.



Email us at: support@cielowigle.com
Call us at: +1 (425) 529-5775

9:00AM - 9:00PM EST, Mon-Fri

# **Prior to App Installation**

- Make sure your smartphone's **Bluetooth** is turned **ON**
- Make sure your smartphone's Wi-Fi is turned ON.
- Make sure your smartphone has internet access.



- Make sure you have a working internet connection on your Wi-Fi router.
- Make sure there is no proxy server or authentication server configured on your internet connection.
- Make sure there is no captive portal on your Wi-Fi router.



## Important:

Make sure IP isolation or client isolation is turned OFF on your Wi-Fi router.

# **App Installation & Registration**iOS / Android

Install the 'Cielo Home' app from the App Store/Play Store.

Search for the Cielo Home app or scan the QR code provided below

**Log in to the app** if you already have an account; otherwise, create one using the **sign-up option**.





# Device Registration iOS / Android

Device registration process **connects Breez Lite to your home**Wi-Fi network through the Cielo Home app.

#### Notes for iOS users:

- For iOS 13.0 & above, location permission is required to complete the registration process. You may disable it later.
- Local Network Access permission is a requirement for iOS 14.0 onwards to successfully register the device.

## Note for Android users:

 For Android OS 8.1 & above, location permission is required to complete the registration process. You may disable it later.

# Device Registration iOS / Android

Open the Cielo Home app, tap 'Add Device' on the home screen, and select Breez Lite from the list of devices.





If you are already using a Cielo device, tap '\*' on the home screen to add this one.



Follow the steps to successfully pair your Breez Lite with your phone.

## Step 1:

Make sure your Breez Lite is powered on.

## Step 2:

Make sure your phone's Bluetooth is turned on. **Tap 'Next'**.





# Step 3:

Wait for Breez Lite to show on the screen. Then, tap 'Connect'.



# Unable to find your Breez Lite! Peets the button on the right side of your Breez the area. Front should start birrieng.

#### Note:

In case Breez Lite does not show, **press the button on the right side of your Breez Lite once**, and **tap 'Next'**.

# Step 4:

Your device is now successfully paired with Bluetooth. Name your device and connect it to a Wi-Fi network.





# Step 5:

After Wi-Fi configuration, your device will appear on the home screen. Tap the device to start the remote configuration process.





### Step 6:

Get hold of your AC remote and **tap 'Next'**.

## Step 7:

Point your AC remote at Breez Lite and press the remote's 'Power button' once. It will start the configuration process.

Quick Tip: LED indicator on Breez Lite should blink once after receiving the remote control's signal. If it does not blink, please check the batteries of the remote control.



# Step 8:

The configuration screen will display your detected remote control. Tap 'Send a test On/Off Command'.

Your AC will switch on/off.



Your remote is now **successfully** paired with Breez Lite.

The registration process is complete. **Enjoy your smart air conditioning!** 

# **Your Home Screen**

Your home screen shows **the real-time status of all your Cielo devices.** A registered Cielo device can show either of the 2 statuses outlined in circles:

Green - Device is online. You're good to go!

#### Red - Device is offline.

- Ensure your phone/device is connected to a working internet connection.
- Refresh the home screen by swiping downwards (pull-to-refresh).



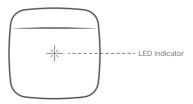
# **Troubleshooting**

Breez Lite has an LED indicator on its front for status indication.

Case 1: If your device is powered up and connected to a working internet connection, the light stays off meaning the device is working perfectly.

**Case 2:** If there is a single blink every 2 seconds, it indicates **the device is in broadcast (AP) mode**. If you have not registered the device yet, **please follow the 'Device Registration' steps**.

Case 3: If the light blinks twice every 2 seconds, it indicates the device is connected to the router but has no internet access.



# Configuring the Right Remote Control for Your AC

Breez Lite auto-detects the relevant remote control for your AC during the registration process. If it is not working with your AC, please select your remote model manually or contact Cielo Support for help at +1 (425) 529-5775 or visit our website: www.cielowigle.com and select support to access user guides.

For manual selection, follow these steps:

Screen A: Go to settings by tapping the 'Settings' icon at on the control screen

Screen B: Select 'Change Appliance'

Screen C: Select 'Manual Configuration'

**Screen D:** Select the 'Manufacturer' & 'Remote Model' from the drop-down lists and tap 'Done'

**Quick Tip:** Remote control model number is usually found at the back side of the remote control as shown in the image.





Screen A



Screen C



Screen B



Screen D

# **Enjoy Unlimited Functionalities**



Tap the settings icon 🏚 for more options

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OR

Call: +1 (425) 529-5775

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