



Cielo Breez Max Installation Manual

Getting Started

Cielo Breez Max can be mounted on a wall using the backplate, **OR** placed on a table using the table stand (both included in the box).

Note: Before finalizing the placement, it is recommended to first power up, register and test the device to ensure signals can easily reach the air conditioner (AC).

For optimal placement and control:

- Make sure Breez Max is **within the line of sight** of your AC.
- To avoid deviated sensor readings, **do not place Breez Max where** it may be exposed to **excessive sunlight or other heat sources.**

Special Note: It is strongly advised that whenever there is a need to use the remote control for the AC/heat pump, point it towards Breez Max while performing any actions. This way, your AC/heat pump and the Cielo Home app will always be in sync.

Powering Up

Breez Max can be powered up using a **5V adapter** (always use the provided power adapter and USB cable for optimal results).



OR

Power it up through a **24V connection** using an external transformer.

Proceed to the next page for detailed instructions on 24V connection.



Please DO NOT use any other voltage level to power up Breez Max. Please choose ONLY ONE power-up option, i.e., either 5V OR 24V.

Powering Up Using 24V Connection

- **Step 1**: Switch off power by using the **circuit breaker**. This is very important for your safety.
- Step 2: Find a point where 24V is available (in case of non-availability of 24V point, you can either DIY or consult a professional installer). Ensure that chosen point is also within **the line of sight of your AC**.

Please **DO NOT** use any other voltage level to power up Breez Max.

Step 3: Take out the wires through the hole in the middle of the backplate. Screw in the backplate using the provided pair of drywall anchors and screws.



Powering Up Using 24V Connection (Cont'd)

Step 4: Cielo Breez Max has two terminals marked as Rc and C on its backplate. **Insert red wire into Rc and black wire into C from the side** (press the terminal block buttons for ease of insertion).



Breez Lit

Step 5: Align your Cielo Breez Max with the backplate and press gently to fix it properly.



Your installation is complete. Please switch on power from the circuit breaker.

Getting Help

No long queues, no bots, no delays. We answer 98% calls in less than 2 minutes and guarantee that you will talk to a REAL person.



Visit our website: **cielowigle.com** and **select support to access user guides.**



Email us at: support@cielowigle.com Call us at : +1 (425) 529-5775 9:00AM - 9:00PM ET, Mon-Fri

Prior to App Installation

- Make sure your smartphone's **Bluetooth** is turned ON.
- Make sure your smartphone's Wi-Fi is turned ON.
- Make sure your smartphone has internet access.

- Make sure you have a working internet connection on your Wi-Fi router.
- Make sure **there is no proxy server or authentication server configured** on your internet connection.
- Make sure **there is no captive portal** on your Wi-Fi router.



Important:

Make sure IP isolation or client isolation is turned OFF on your Wi-Fi router.



App Installation & Registration iOS / Android

Install the 'Cielo Home' app from the App Store/Play Store. Search for the Cielo Home app or scan the QR code provided below.

Log in to the app if you already have an account; otherwise, create one using the sign-up option.





Device Registration iOS / Android

Device registration process connects Breez Max to your home Wi-Fi network through the Cielo Home app.

Note for iOS users:

 For iOS 13.0 & above, location permission is required to complete the registration process. You may disable it later.

Note for Android users:

 For Android OS 8.1 & above, location permission is required to complete the registration process. You may disable it later.

Device Registration iOS / Android

Open the Cielo Home app, **tap 'Add Device' on the home screen**, **and select Breez Max** from the list of devices.



If you are already using a Cielo device, **tap '+' on the home screen** to add this one.



Tap 'Continue' to start the registration process.



Step 1:

Please give necessary permissions and **tap** '**Continue**', Breez Max will appear on the screen. **Tap 'Connect**'.





Note:

In case Breez Max does not appear, **touch** and hold the Power and Temperature Up buttons simultaneously for 6 seconds. The Bluetooth icon on the screen should start blinking & the app will automatically move to the next screen.

Step 2:

Name your device and connect it to a Wi-Fi network.



Step 3:

After the registration process is complete, **tap 'Done'**, and your Breez Max will appear on the Home Screen. **Tap on the device name to start the remote configuration process**.



Auto Remote Detection Please get hold of your AC remote control and tab New
Next
Manual Configuration

Step 4:

Get hold of your AC remote and **tap 'Next'**.



Step 5:

Point your AC remote at Breez Max and press the remote's 'Power button' once. It will start the configuration process.

Step 6:

Your AC remote is now **successfully paired** with Breez Max.



The registration process is complete. **Enjoy your smart air conditioning!**

Your Home Screen

Your home screen shows **the real-time status of all your Cielo devices.** A registered Cielo device can show either of the 2 statuses outlined in circles:



Configuring the Right Remote Control for Your AC

Breez Max **auto-detects** the relevant remote control for your AC during the registration process. You can also configure your AC remote manually.

In case you need further assistance, please contact Cielo Support for help at **+1 (425) 529-5775** or visit our website: **cielowigle.com** and select **support** to access user guides.

For manual selection, follow these steps:

Screen A: Go to settings by tapping the 'Settings' icon 🏚 on the control screen

Screen B: Select 'Change Appliance'

Screen C: Select 'Manual Configuration'

Screen D: Select the 'Manufacturer' & 'Remote Model' from the drop-down lists and tap 'Confirm'

Quick Tip: Remote control model number is usually found on the back side of the remote control, as shown in the image.





Cielo Home App Control Screen



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Adjusting the temperature of your AC:

Use the up or down button to set the temperature of your choice.

Changing the mode of your AC:

Touch the menu button once. The AC modes will start blinking. Use the up or down button to select the mode (e.g. Cool, Heat etc.).

Changing the fan speed:

Touch the menu button twice. The fan speed icon will start blinking. Use the up or down button to change the fan speed.

Adjusting the swing position:

Touch the menu button thrice. The swing position icon will start blinking. Use the up or down button to select the swing position.

Changing multiple settings:

You can set mode, swing position & fan speed. Touch the menu button once and select the mode of your choice. Touch the menu button again and adjust the fan speed. Touch the menu button again and select the swing position.



Locking/Unlocking the display interface:

Touch and hold the Temperature Up and Down buttons simultaneously until the lock icon on the top right of the screen turns solid/disappears.

Resetting the Wi-Fi of Breez Max:

Touch and hold the Temperature Up and Power buttons simultaneously until the Wi-Fi icon disappears and the Bluetooth icon starts blinking.

Wi-Fi Icon:

Case 1:- Stable Wi-Fi icon - Device is connected to the internet, showing Wi-Fi strength.

Case 2:- Wi-Fi icon with small triangle - Device is connected to the router but has no internet access. Please ensure you have a working internet connection and restart the device.

Bluetooth Icon:

Blinking Bluetooth icon - Device is in broadcast (AP) mode. Please complete the registration process.

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OR

Call: **+1 (425) 529-5775** Email: **support**@cielowigle.com

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