



Cielo Breez Max

Installation Manual

Getting Started

Cielo Breez Max can be mounted on a wall using the backplate, **OR** placed on a table using the table stand (both included in the box).

Note: Before finalizing the placement, **it is recommended to first power up, register and test the device** to ensure signals can easily reach the air conditioner (AC).

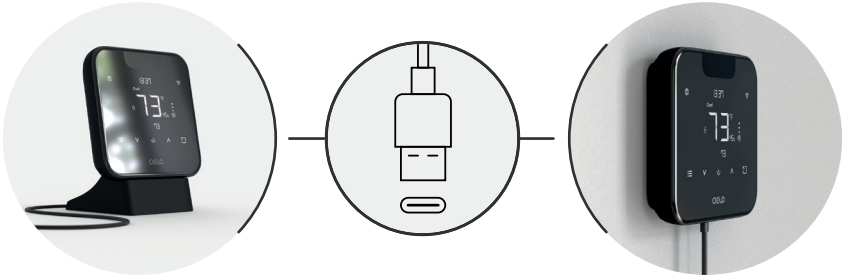
For optimal placement and control:

- Make sure Breez Max is **within the line of sight** of your AC.
- To avoid deviated sensor readings, **do not place Breez Max where** it may be exposed to **excessive sunlight or other heat sources**.

Special Note: It is strongly advised that whenever there is a need to use the remote control for the AC/heat pump, point it towards Breez Max while performing any actions. This way, your AC/heat pump and the Cielo Home app will always be in sync.

Powering Up

Breez Max can be powered up using a **5V adapter** (always use the provided power adapter and USB cable for optimal results).



Continue on Page 5

OR

Power it up through a **24V connection** using an external transformer.

Proceed to the next page for detailed instructions on 24V connection.



Please **DO NOT** use any other voltage level to power up Breez Max. Please choose **ONLY ONE** power-up option, i.e., either 5V OR 24V.

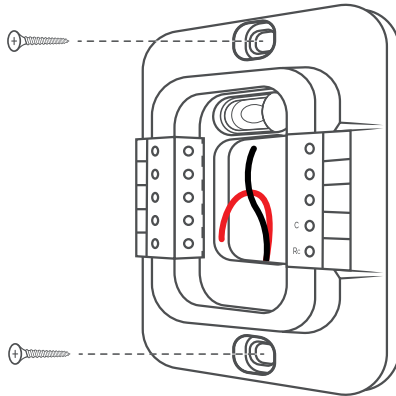
Powering Up Using 24V Connection

Step 1: Switch off power by using the **circuit breaker**. This is very important for your safety.

Step 2: Find a point where **24V is available** (in case of non-availability of 24V point, you can either DIY or consult a professional installer). Ensure that chosen point is also within **the line of sight of your AC**.

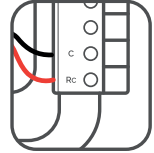
Please **DO NOT** use any other voltage level to power up Breez Max.

Step 3: Take out the wires through the hole in the middle of the backplate. Screw in the backplate using the provided pair of drywall anchors and screws.

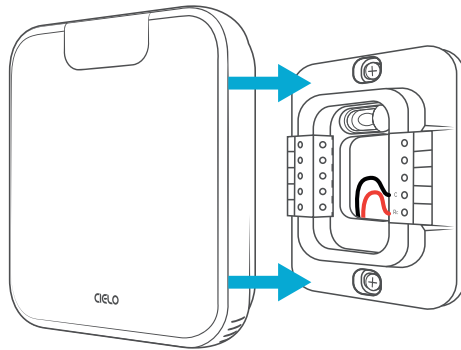


Powering Up Using 24V Connection (Cont'd)

Step 4: Cielo Breez Max has two terminals marked as Rc and C on its backplate. **Insert red wire into Rc and black wire into C from the side** (press the terminal block buttons for ease of insertion).



Step 5: Align your Cielo Breez Max with the backplate and press gently to fix it properly.



Your installation is complete.
Please switch on power from the circuit breaker.

Getting Help

No long queues, no bots, no delays.
We answer 98% calls in less than 2 minutes and
guarantee that you will talk to a REAL person.



Visit our website: [cielowigle.com](https://www.cielowigle.com)
and **select support to access user guides.**



Email us at: support@cielowigle.com

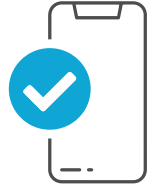
Call us at : **+1 (425) 529-5775**

9:00AM - 9:00PM ET, Mon-Fri

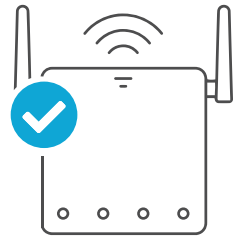
Note: The information and instructions in this manual are subject to change. For the latest details, please visit support.cielowigle.com

Prior to App Installation

- Make sure your smartphone's **Bluetooth is turned ON.**
- Make sure your smartphone's **Wi-Fi is turned ON.**
- Make sure your **smartphone has internet access.**



- Make sure you have a **working internet connection** on your Wi-Fi router.
- Make sure **there is no proxy server or authentication server configured** on your internet connection.
- Make sure **there is no captive portal** on your Wi-Fi router.



Important:

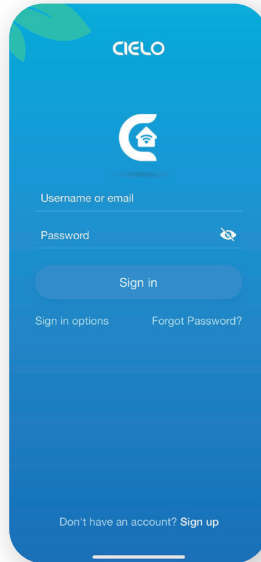
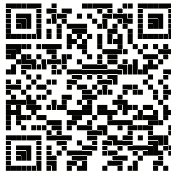
Make sure IP isolation or client isolation is turned OFF on your Wi-Fi router.

App Installation & Registration

iOS / Android

Install the 'Cielo Home' app from the App Store/Play Store. Search for the Cielo Home app or scan the QR code provided below.

Log in to the app if you already have an account; otherwise, create one using the **sign-up option**.



Device Registration

iOS / Android

Device registration process **connects Breez Max to your home Wi-Fi network through the Cielo Home app.**

Note for iOS users:

- For iOS 13.0 & above, **location permission is required to complete the registration process.** You may disable it later.

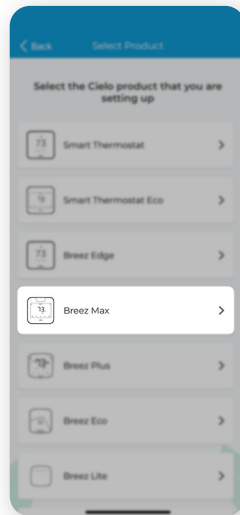
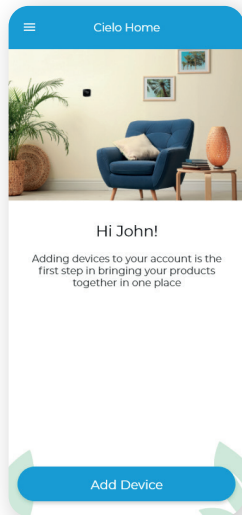
Note for Android users:

- For Android OS 8.1 & above, **location permission is required to complete the registration process.** You may disable it later.

Device Registration

iOS / Android

Open the Cielo Home app, **tap 'Add Device' on the home screen, and select Breez Max** from the list of devices.



If you are already using a Cielo device, **tap '+' on the home screen** to add this one.

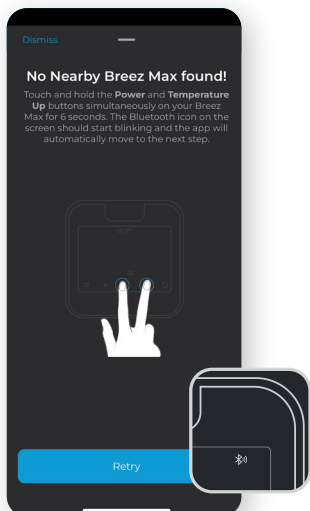
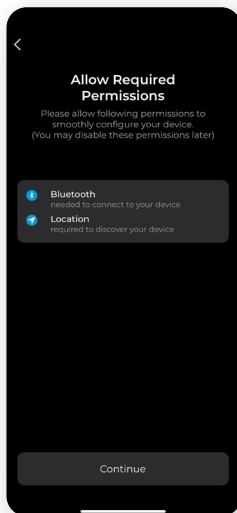


Tap **'Continue'** to start the registration process.



Step 1:

Please give necessary permissions and tap **'Continue'**, Breez Max will appear on the screen. Tap **'Connect'**.

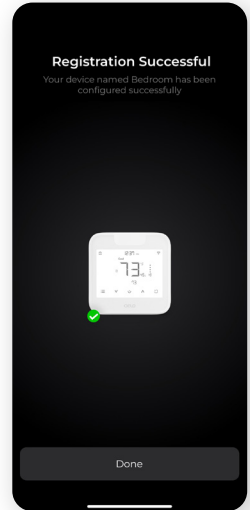
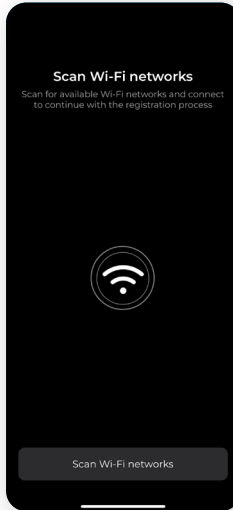
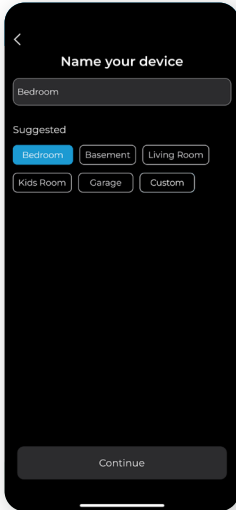


Note:

In case Breez Max does not appear, **touch and hold the Power and Temperature Up buttons simultaneously for 6 seconds**. The Bluetooth icon on the screen should start blinking & the app will automatically move to the next screen.

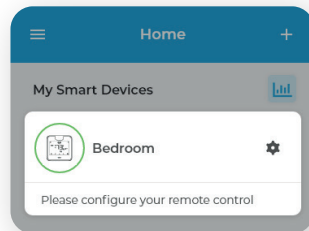
Step 2:

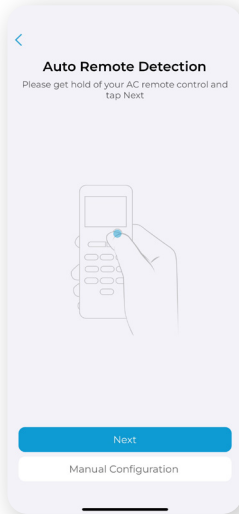
Name your device and connect it to a Wi-Fi network.



Step 3:

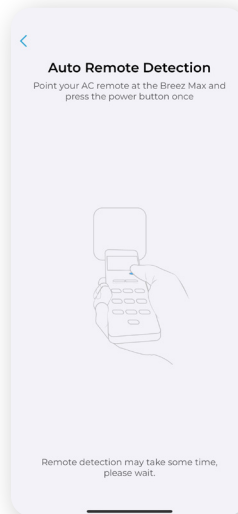
After the registration process is complete, **tap 'Done'**, and your Breez Max will appear on the Home Screen. **Tap on the device name to start the remote configuration process.**





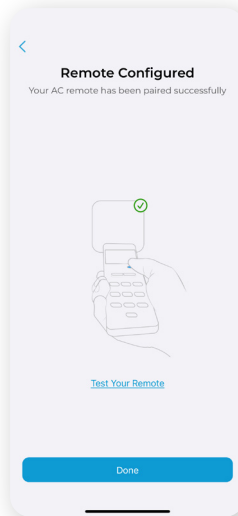
Step 4:
Get hold of your AC remote
and **tap 'Next'**.

Step 5:
Point your AC remote at Breez
Max and press the **remote's
'Power button' once**. It will start
the configuration process.



Step 6:

Your AC remote is now **successfully paired** with Breez Max.



The registration process is complete.
Enjoy your smart air conditioning!

Your Home Screen

Your home screen shows **the real-time status of all your Cielo devices**. A registered Cielo device can show either of the 2 statuses outlined in circles:

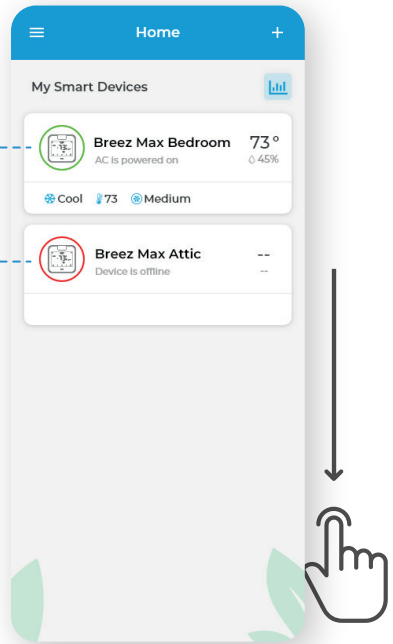
Green - Device is online.
You're good to go!

1

Red - Device is offline.

2

- › Ensure your phone/device is connected to a working internet connection.
- › Refresh the home screen by swiping downwards (pull-to-refresh).




Configuring the Right Remote Control for Your AC

Breez Max **auto-detects** the relevant remote control for your AC during the registration process. You can also configure your AC remote manually.

In case you need further assistance, please contact Cielo Support for help at **+1 (425) 529-5775** or visit our website: **cielowigle.com** and select **support** to access user guides.

For manual selection, follow these steps:

Screen A: Go to **settings** by tapping the 'Settings' icon  on the control screen

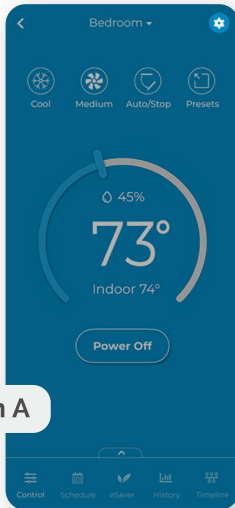
Screen B: Select **'Change Appliance'**

Screen C: Select **'Manual Configuration'**

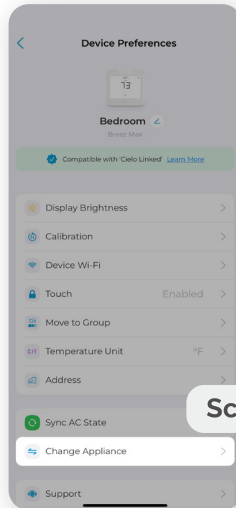
Screen D: Select the **'Manufacturer'** & **'Remote Model'** from the drop-down lists and tap **'Confirm'**

Quick Tip: Remote control model number is usually found on the back side of the remote control, as shown in the image.

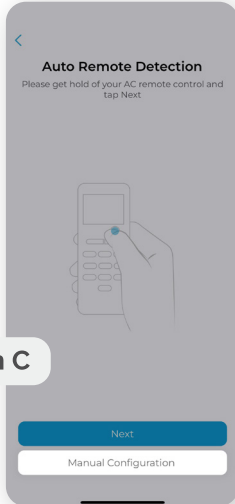




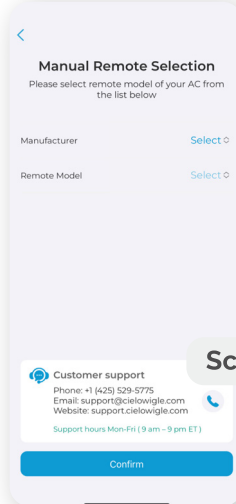
Screen A



Screen B

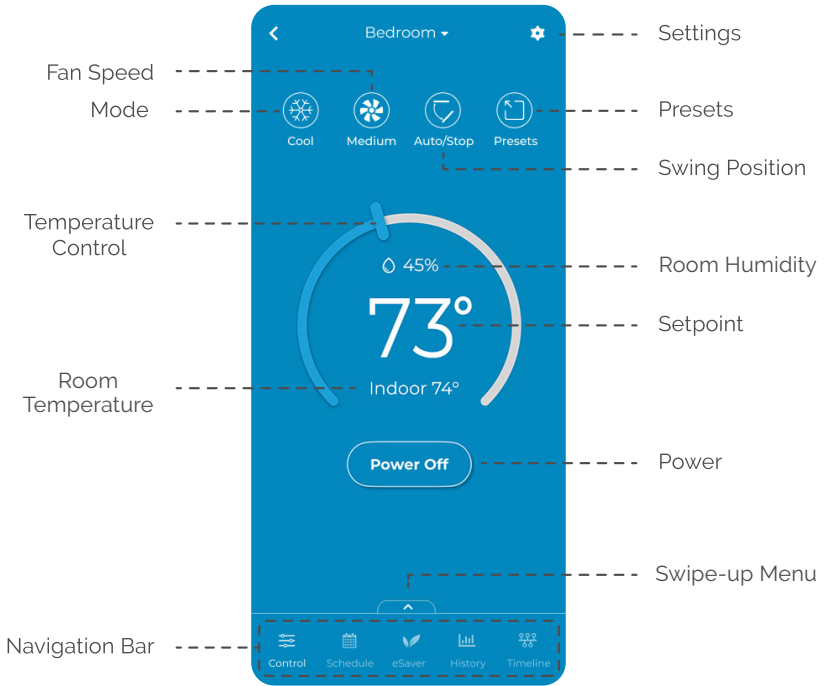


Screen C



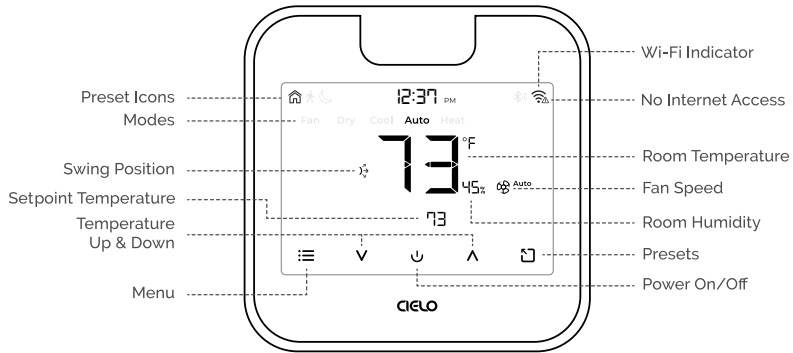
Screen D

Cielo Home App Control Screen



Tap the settings icon  for more options

Know Your Breez Max



Adjusting the temperature of your AC:

Use the up or down button to set the temperature of your choice.

Changing the mode of your AC:

Touch the menu button once. The AC modes will start blinking. Use the up or down button to select the mode (e.g. Cool, Heat etc.).

Changing the fan speed:

Touch the menu button twice. The fan speed icon will start blinking. Use the up or down button to change the fan speed.

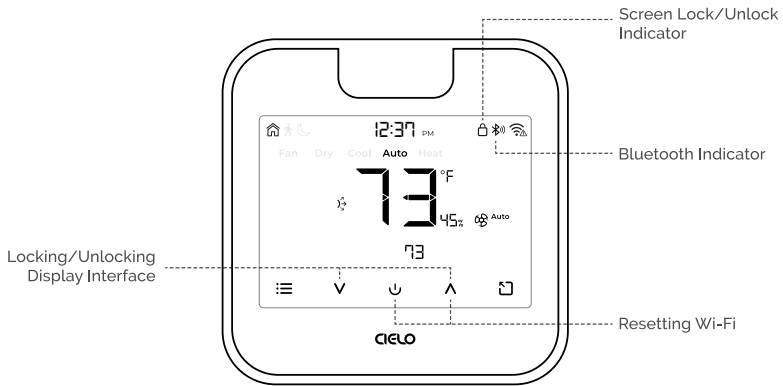
Adjusting the swing position:

Touch the menu button thrice. The swing position icon will start blinking. Use the up or down button to select the swing position.

Changing multiple settings:

You can set mode, swing position & fan speed. Touch the menu button once and select the mode of your choice. Touch the menu button again and adjust the fan speed. Touch the menu button again and select the swing position.

Know Your Breez Max



Locking/Unlocking the display interface:

Touch and hold the Temperature Up and Down buttons simultaneously until the lock icon on the top right of the screen turns solid/disappears.

Resetting the Wi-Fi of Breez Max:

Touch and hold the Temperature Up and Power buttons simultaneously until the Wi-Fi icon disappears and the Bluetooth icon starts blinking.

Wi-Fi Icon:

Case 1:- Stable Wi-Fi icon - Device is connected to the internet, showing Wi-Fi strength.

Case 2:- Wi-Fi icon with small triangle - Device is connected to the router but has no internet access. Please ensure you have a working internet connection and restart the device.

Bluetooth Icon:

Blinking Bluetooth icon - Device is in broadcast (AP) mode. Please complete the registration process.

LIMITED WARRANTY & END USER LICENSE AGREEMENT

1. WHAT IS COVERED?

Cielo WiGle, Inc. ("Cielo"), warrants to the owner of the Cielo product contained in this box (the "Product") that the Product will be free from defects in materials and workmanship for a period of one year from the date of delivery following the original retail purchase (the "Warranty Period"). If the Product is installed by a licensed HVAC Pro, the Warranty Period will be extended to five (5) years from the date of installation. If the Product fails to conform to this Limited Warranty during the Warranty Period, Cielo will, at its sole discretion, either (a) repair or replace the defective Product or component; or (b) accept the return of the Product and refund the money actually paid by the original purchaser for the Product. Repair or replacement may be made with a new or refurbished product or components, at Cielo's sole discretion. If the Product or a component incorporated within it is no longer available, Cielo may, at Cielo's sole discretion, replace the Product with a similar product having similar functions. This is your sole and exclusive remedy for breach of this Limited Warranty. Any Product that has either been repaired or replaced under this Limited Warranty will be covered by the terms of this Limited Warranty for the longer of (a) ninety (90) days from the date of delivery of the repaired Product or replacement Product, or (b) the remaining Warranty Period. This Limited Warranty is transferable from the original purchaser to subsequent owners, but the Warranty Period will not be extended in duration or expanded in coverage for any such transfer.

2. RETURN POLICY

If you are the original purchaser of the Product and you are not satisfied with this Product, you may return it in its original condition within thirty (30) days of the original purchase and receive a full refund.

3. WARRANTY CONDITIONS

Before making a claim under this Limited Warranty, the owner of the Product must (a) visit support.cielowigle.com during the Warranty Period to provide notice of your warranty claim and describe the alleged failure, and (b) comply with Cielo's (or its authorized distributor's) return shipping instructions. Cielo will have no warranty obligations with respect to a returned Product if it determines, in its reasonable discretion after examination of the returned Product, that the Product is an Ineligible Product (defined below).

4. WHAT THIS LIMITED WARRANTY DOES NOT COVER

This Limited Warranty does not cover the following (collectively "Ineligible Products"): (i) Products marked as "sample" or "Not for Sale", or sold "AS IS"; (ii) Products that have been subject to: (a) modifications, alterations, tampering, or improper maintenance or repairs, except if performed by Cielo; (b) handling, storage, installation, testing, or use not in accordance with any User's Guide, Placement Guidelines, or other instructions provided by Cielo; (c) abuse or misuse of the Product; (d) breakdowns, fluctuations, or interruptions in electric power or the telecommunications network; or (e) Acts of God, including but not limited to lightning, flood, tornado, earthquake, or hurricane; or (iii) any non- Cielo branded hardware products, even if packaged or sold with Cielo hardware. This Limited Warranty does not cover consumable parts, including batteries, unless damage is due to defects in materials or workmanship of the Product, or software (even if packaged or sold with the product). Cielo recommends that you use only authorized service providers for maintenance or repair. Unauthorized use of the Product or software can impair the Product's performance and may invalidate this Limited Warranty.

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6. LIMITATION OF DAMAGES

IN NO EVENT WILL CIELO BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, OR SPECIAL DAMAGES, INCLUDING ANY DAMAGES FOR LOST DATA OR LOST PROFITS, ARISING FROM OR RELATING TO THIS LIMITED WARRANTY OR THE PRODUCT. CIELO'S TOTAL CUMULATIVE LIABILITY ARISING FROM OR RELATED TO THIS LIMITED WARRANTY OR THE PRODUCT WILL NOT EXCEED THE AMOUNT ACTUALLY PAID FOR THE PRODUCT BY THE ORIGINAL PURCHASER.

For detailed information on warranty, please visit:

cielowigle.com/legal

For any queries, please visit:
cielowigle.com

OR

Call: **+1 (425) 529-5775**
Email: **support@cielowigle.com**

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