

Cielo Breez Lite

Installation Manual

Getting Started

For best results, connect Cielo Breez Lite with the **provided USB cable and adapter**. Mount your Breez Lite on a wall in your air conditioner's line of sight and plug it into a power source.

For optimal placement and control:

- Make sure Breez Lite is **in the line of sight** of your air conditioner (AC).
- To avoid deviated sensor readings, **do not place Breez Lite where** it may be exposed to **excessive sunlight or other heat sources**.

Special Note: It is strongly advised that whenever there is a need to use the remote control for AC/heat pump, point it towards Breez Lite while performing any action. This way, your AC/heat pump and Cielo Home app will always be in sync.

Getting Help

No long queues, no bots, no delays.
We answer 98% calls in less than 2 minutes and
guarantee that you will talk to a REAL person.



Visit our website: cielowigle.com
and **select support** to access user guides.



Email us at: support@cielowigle.com

Call us at : +1 (425) 529-5775

9:00AM - 9:00PM ET, Mon-Fri

Note: The information and instructions in this manual are subject to change. For the latest details, please visit support.cielowigle.com

Prior to App Installation

- Make sure your smartphone's **Bluetooth is turned ON.**
- Make sure your smartphone's **Wi-Fi is turned ON.**
- Make sure your **smartphone has internet access.**



- Make sure you have a **working internet connection** on your Wi-Fi router.
- Make sure **there is no proxy server or authentication server configured** on your internet connection.
- Make sure **there is no captive portal** on your Wi-Fi router.



Important:

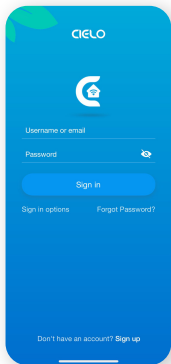
Make sure IP isolation or client isolation is turned OFF on your Wi-Fi router.

App Installation & Registration

iOS / Android

Install the 'Cielo Home' app from the App Store/Play Store. Search for the Cielo Home app or scan the QR code provided below.

Log in to the app if you already have an account; otherwise, create one using the **sign-up option**.



Device Registration

iOS / Android

Device registration process **connects Breez Lite to your home Wi-Fi network through the Cielo Home app.**

Note for iOS users:

- For iOS 13.0 & above, **location permission is required to complete the registration process.** You may disable it later.

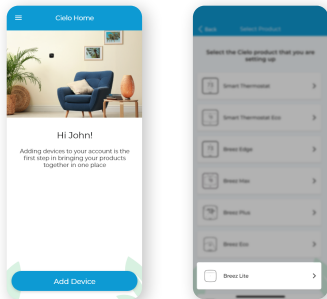
Note for Android users:

- For Android OS 8.1 & above, **location permission is required to complete the registration process.** You may disable it later.

Device Registration

iOS / Android

Open the Cielo Home app, **tap 'Add Device' on the home screen, and select Breez Lite** from the list of devices.

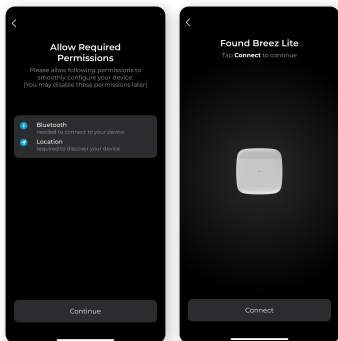


If you are already using a Cielo device, **tap '+' on the home screen** to add this one.



Tap **'Continue'** to start the registration process.

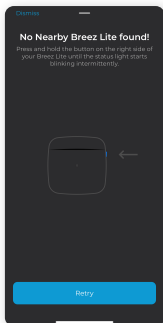




Step 1:

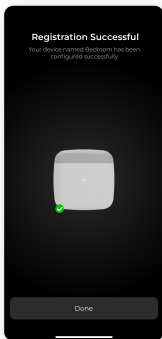
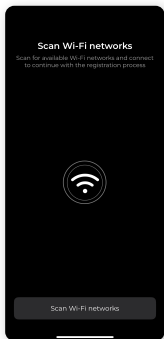
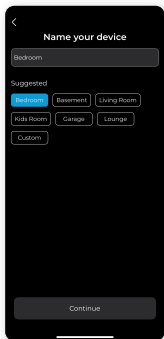
Please give necessary permissions and **tap 'Continue'**, Breez Lite will appear on the screen. **Tap 'Connect'**.

Note:
In case Breez Lite does not appear, **press and hold the button on the right side of your Breez Lite until the status light starts blinking intermittently**, and tap 'Retry'.



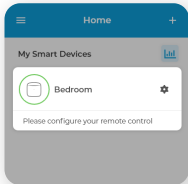
Step 2:

Name your device and connect it to a Wi-Fi network.



Step 3:

After the registration process is complete, **tap 'Done'**. Your Breez Lite will appear on the Home Screen. **Tap on the device name to start the remote configuration process.**





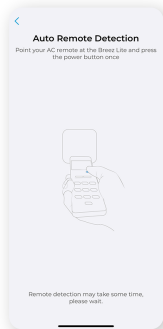
Step 4:

Get hold of your AC remote and tap **'Next'**.

Step 5:

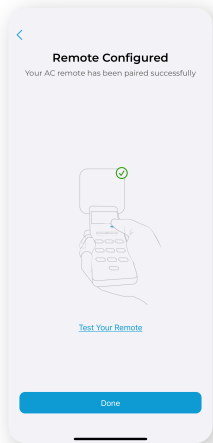
Point your AC remote at Breez Lite and press the remote's **'Power button'** once. It will start the configuration process.

Quick Tip: LED indicator on Breez Lite should blink once after receiving the remote control's signal. If it does not blink, please check the batteries of the remote control.



Step 6:

Your AC remote is now **successfully paired** with Breez Lite.



The registration process is complete.
Enjoy your smart air conditioning!

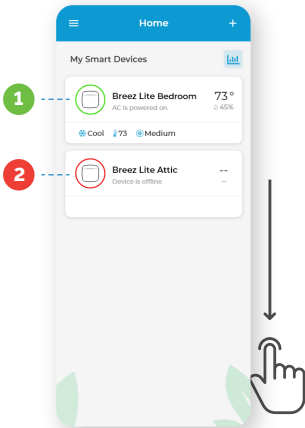
Your Home Screen

Your home screen shows **the real-time status of all your Cielo devices**. A registered Cielo device can show either of the 2 statuses outlined in circles:

Green - Device is online.
You're good to go!

Red - Device is offline.

- › Ensure your phone/device is connected to a working internet connection.
- › Refresh the home screen by swiping downwards (pull-to-refresh).



Troubleshooting

Breez Lite has an **LED indicator on its front for status indication.**

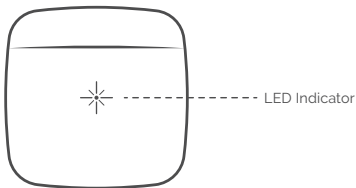
Case 1: If your device is powered up and connected to a working internet connection, **the light stays off** meaning the device is working perfectly.

Case 2: If there is a **single short blink every 2 seconds**, it indicates the **device is in broadcast (AP) mode**. If you have not registered the device yet, **please follow the 'Device Registration' steps**.

Case 3: If there is a **single long blink every 2 seconds**, it indicates the **device is connected to your phone** via Bluetooth.

Case 4: If the **light blinks twice every 2 seconds**, it indicates the device is connected to the router but **has no internet access**.

Case 5: If **the light stays on**, it means your **Wi-Fi router is turned off** or the **Wi-Fi name has changed**.




Configuring the Right Remote Control for Your AC

Breez Lite **auto-detects** the relevant remote control for your AC during the registration process. You can also configure your AC remote manually.

In case you need further assistance, please contact Cielo Support for help at **+1 (425) 529-5775** or visit our website: **cielowigle.com** and select **support** to access user guides.

For manual selection, follow these steps:

Screen A: Go to **settings** by tapping the 'Settings' icon  on the control screen

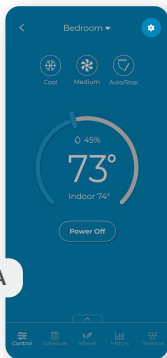
Screen B: Select **'Change Appliance'**

Screen C: Select **'Manual Configuration'**

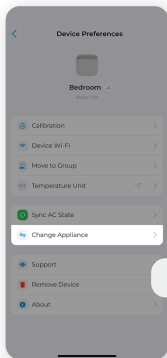
Screen D: Select the **'Manufacturer'** & **'Remote Model'** from the drop-down lists and tap **'Confirm'**

Quick Tip: Remote control model number is usually found at the back side of the remote control, as shown in the image.

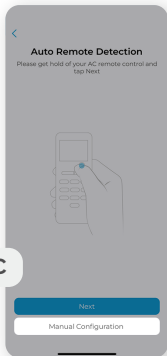




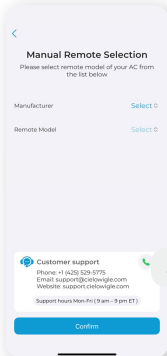
Screen A



Screen B

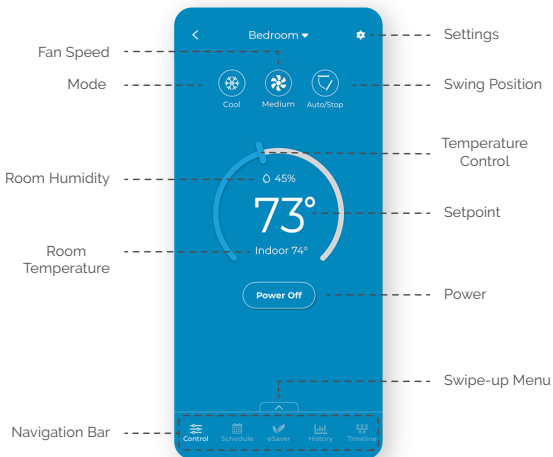


Screen C



Screen D

Cielo Home App Control Screen



Tap the settings icon  for more options

LIMITED WARRANTY & END USER LICENSE AGREEMENT

1. WHAT IS COVERED?

Cielo WiGle, Inc. ("Cielo"), warrants to the owner of the Cielo product contained in this box (the "Product") that the Product will be free from defects in materials and workmanship for a period of one year from the date of delivery following the original retail purchase (the "Warranty Period"). If the Product fails to conform to this Limited Warranty during the Warranty Period, Cielo will, at its sole discretion, either (a) repair or replace the defective Product or component; or (b) accept the return of the Product and refund the money actually paid by the original purchaser for the Product. Repair or replacement may be made with a new or refurbished product or components, at Cielo's sole discretion. If the Product or a component incorporated within it is no longer available, Cielo may, at Cielo's sole discretion, replace the Product with a similar product having similar functions. This is your sole and exclusive remedy for breach of this Limited Warranty. Any Product that has either been repaired or replaced under this Limited Warranty will be covered by the terms of this Limited Warranty for the longer of (a) ninety (90) days from the date of delivery of the repaired Product or replacement Product, or (b) the remaining Warranty Period. This Limited Warranty is transferable from the original purchaser to subsequent owners, but the Warranty Period will not be extended in duration or expanded in coverage for any such transfer.

2. RETURN POLICY

If you are the original purchaser of the Product and you are not satisfied with this Product, you may return it in its original condition within thirty (30) days of the original purchase and receive a full refund.

3. WARRANTY CONDITIONS

Before making a claim under this Limited Warranty, the owner of the Product must (a) visit cielowigle.com/support during the Warranty Period to provide notice of your warranty claim and describe the alleged failure, and (b) comply with Cielo's (or its authorized distributor's) return shipping instructions. Cielo will have no warranty obligations with respect to a returned Product if it determines, in its reasonable discretion after examination of the returned Product, that the Product is an Ineligible Product (defined below).

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For any queries, please visit:
cielowigle.com

OR

Call: **+1 (425) 529-5775**
Email: **support@cielowigle.com**

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